

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 09th day of January' 2024

C.G.No.62/2023-24/Kadapa Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
 Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

K. Sri Ganesh Babu, Kothaboyana (V),
Rajampeta (M), Kadapa Dt. Complainant

AND

1. Dy. Executive Engineer/O/Rajampet
2. Executive Engineer/O/Rajampet Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampeta filed the complaint stating that on 30.04.2018 he applied for 3-Phase meter by making necessary deposits but the connection was not

issued and then he requested the respondents for return of his money of Rs.18,100/- paid on application form but there was no response.

02. The said complaint was registered as C.G.No.62/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to site problem the meter was not issued and then the complainant asked either for refund of the amount paid on application form or to adjust the amount of Rs.18,100/- as against the CC bills amount of his existing service connection SC.No.2324121002539 and accordingly the said amount was adjusted to the existing service connection numbers 2324121002539 and 2324121002593 of the complainant on 31.12.2023 and thereby resolved the issue.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents and hence, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon`ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon`ble APERC within 30 days from the date of receipt of this



order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 09th day of January'2024.

Venky 09/01/24

CHAIRPERSON

K. Ramesh Babu
Member (Finance) 09/01/2024

P. Venkatesh
Member (Technical)

G. Eswaranna
Member (Independent) 9/1/24

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

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